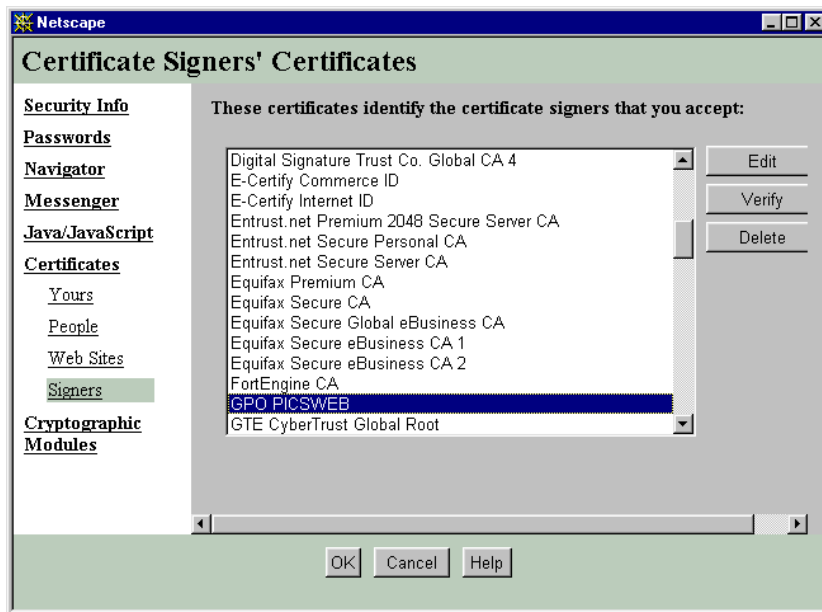


PICWEB RELOAD NETSCAPE CERTIFICATES

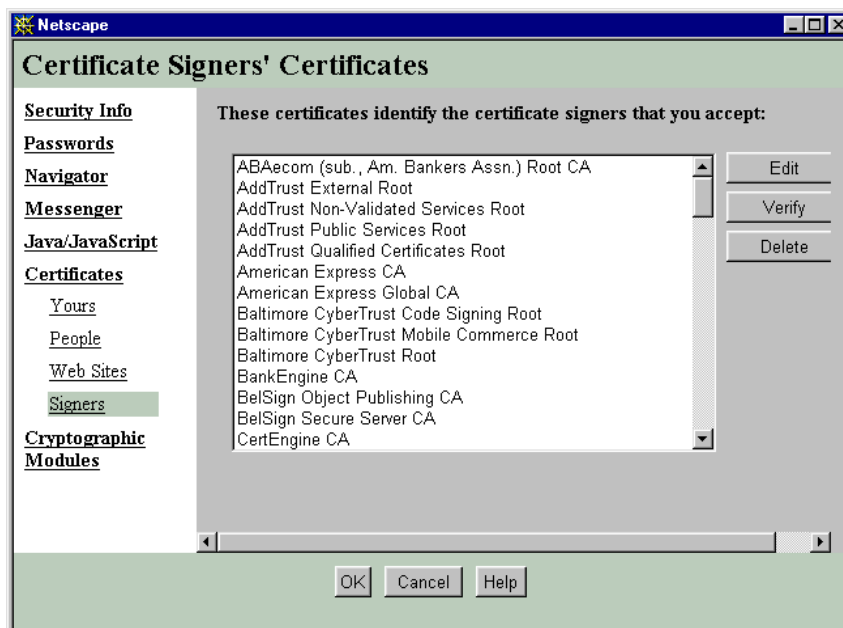
Open Netscape, click on **Communicator/Tools/Security Info/Certificate**. Double click **Signers**.



Click on the **Certificate for PICSWEB** and click on **Delete**. (**Note:** Certificate may not be named the same as above. Look for references to X509GPO, X509PICSWEB, or WRQ.)

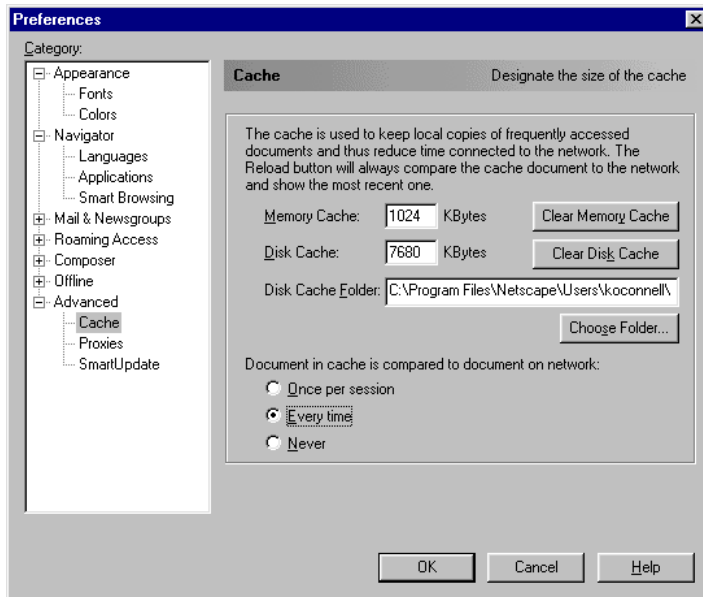


Click **OK**.

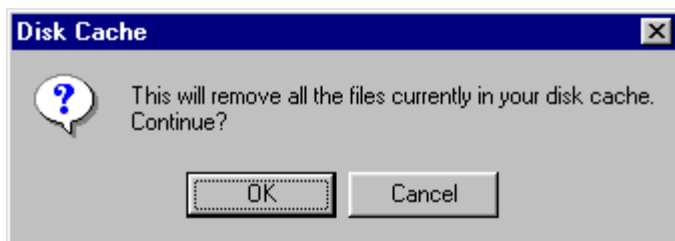


Click **OK**.

Click on **Edit/Preferences**, double click **Advanced** and click **Cache**.



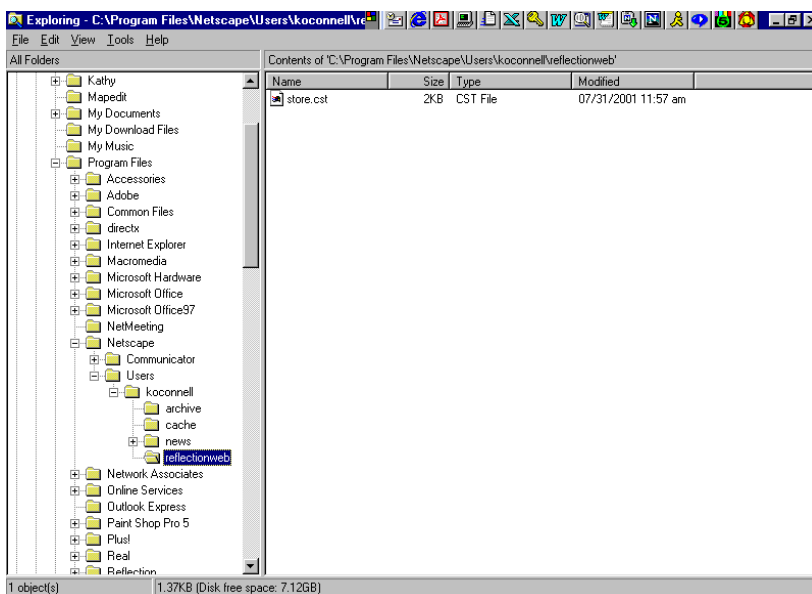
Click on **Clear Disk Cache**.



Click **OK**.

Click on **Clear Memory Cache**. Click **OK** twice and close Netscape.

Right Click on **Start**, left click on **Explore** and locate **C:\Program Files\Netscape**. Double click **Users** and double click **user name**.



Highlight **Reflectionweb** and depress **Delete**.



Click **Yes** and close Explore

Open Netscape and go to URL <http://infogate1.access.gpo.gov/picsweb/session/>.

NOTE: Depending on the configuration of your browser, you may need to go through all of the following steps or only some of them.
It is important that you check Accept this Certificate Authority for Certifying software developers and always select Grant when it appears on the certificate.

Click on **Download Netscape Client Security Certificates**. In Step 1 click on **Download Netscape Communicator Certificate Now**.



Click **Next**.



Click **Next**.



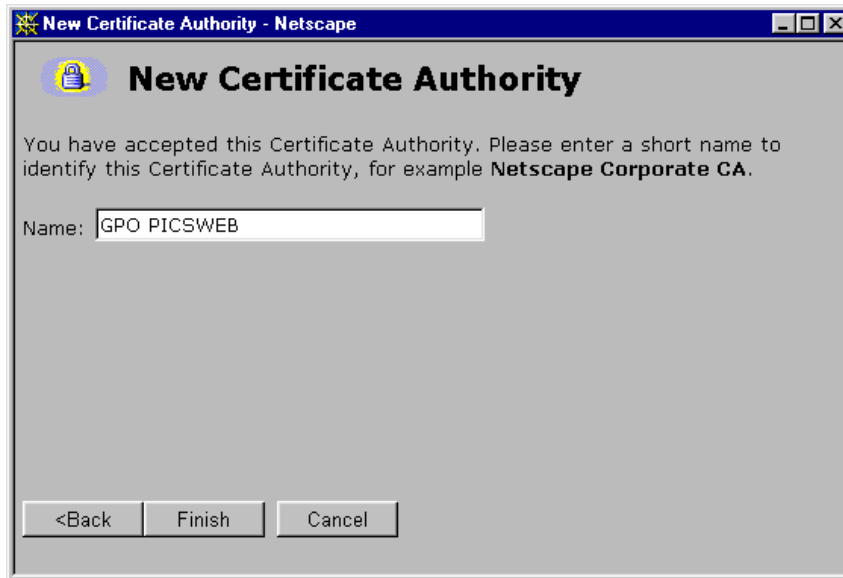
Click **Next**.



Click **Accept this Certificate Authority for Certifying software developers** and click **Next**.

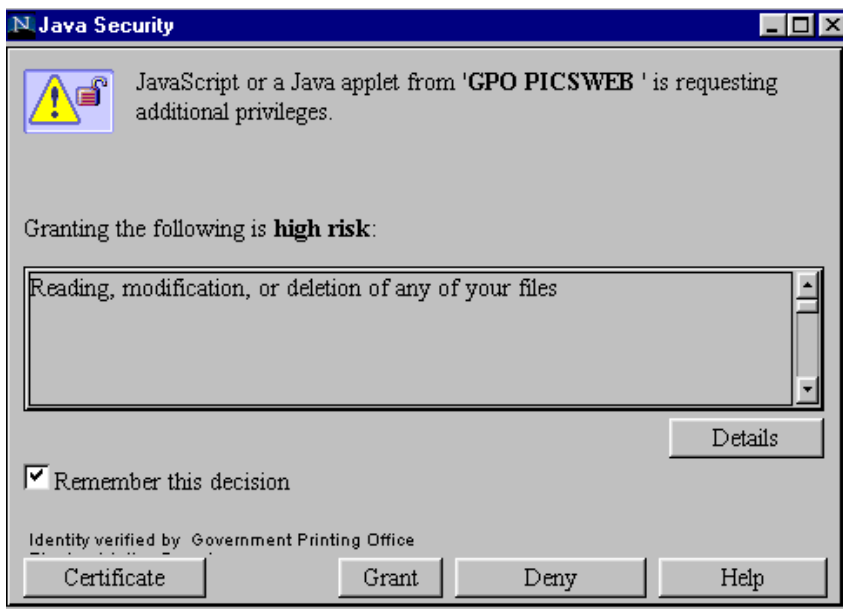


Click **Next**.



Type **GPO PICSWEB** in the Name field and click **Finish**.

In Step 2 click on **Download PICSWEB Security Certificate Now**.



Click on **Remember this decision** and click on **Grant**. You are returned to the GPO home page.

Click on **Connect to PICWEB**. If the certificate is displayed again, click on **Remember this decision** and click on **Grant**. When the connection to the GPO mainframe computer is established the Login form will be displayed.

Contact picsweb@gpo.gov if you need additional assistance.